



TOUR ITINERARY

Day 1: India – Milan-Florence / Pisa

It's time to start your European adventure with right Italian flavor. Enjoy like the Italian's do! On arrival, you will meet your tour manager and proceed towards Florence/Pisa. Later check into hotel.

Today we will see four masterpieces of Medieval times, which comprises of a baptistery, a cathedral, a cemetery ,and the famous **Leaning tower of Pisa**. Later enjoy Hot Indian Dinner at Indian restaurant. Overnight in Florence/Pisa.

Meals: Dinner

Day 2: Florence/Pisa-Rome

After breakfast at hotel, proceed for Florence Orientation-the cradle of the renaissance, we

visit Duomo or cathedral of Santa Maria del Fiore, the baptistery and bell tower, Piazza della Signoria (open air museum), exterior of the famous Uffizi gallery & ponte vecchio the old bridge. Later on we move towards Rome where there will be **guided city tour of Rome**. We start our tour from Saint Peter's Basilica and then we proceed to see the grand ruins of colosseum, ancient wonders and Renaissance master pieces.



See the Spanish Steps, Trevi Fountain, Pantheon, Piazza Navona, roman Forum or grab a slice of pizza! Don't forget to throw a coin in the beautiful Trevi Fountain as you are guaranteed to return to Rome if you do. Later on.

Enjoy dinner at local Indian restaurant. Overnight at hotel in Rome.

Meals: Breakfast, Dinner

Day 3: Rome-Venice



Today after breakfast, we head towards the most romantic city of world "Venice". On arrival, we will hop on the most iconic boat ride of venice: **Vaporetto Ride** to thrill yourself with the beauty of the island. There will be an **orientation tour of**

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Venice where you will see impressive Doge's Palace where

lover and writer, Casanova was held in an attic prison before he managed to escape. Later you see some of the main attractions of the romantic city-the stunning Basilica san Marco, the Bridge of Sighs, the exquisite Clock Tower and the Murano Glass blowing demonstrations.

Proceed for **dinner** at Indian Restaurant. Overnight in Venice.

Meals: Breakfast, Dinner

Day 4: Venice-Switzerland

After Breakfast, it's time to visit the most picturesque country in the world. we drive to **Milan**, enjoy this fashion city that hosts some of the world's top fashion brands, a short visit to this beautiful city will highlight some of the main attractions such as The Duomo and Sforzesco Castle.



Later we drive to scenic Switzerland and proceed towards our hotel for check in, freshen up and proceed for the hot Indian dinner. Overnight at hotel in Switzerland.

Meals: Breakfast, Dinner

Day 5: Interlaken



In the morning, breakfast in the hotel than proceed to Interlaken for its Orientation tour, followed by some time for shopping. You also have an option to visit Jungfrajoch Mountain (optional) which is over11,000, feet up, and called the Top of Europe . Switzerland's most breath-taking scenery awaits. View a 13.6 mile ice stream, an Ice Palace, and views that will melt your heart. You will even be able to get up close to a selection of the sights as your driver-guide will give you

some free to explore the city's most iconic monuments. Dinner at local Indian restaurant / hotel and overnight stay at hotel in Switzerland.

Meals: Breakfast, Dinner

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Day 6: Mount Titlis-Lucerne

Today after breakfast, we take scenic drive towards **Mount Titlis** (Engelberg). Take a stroll through the old town to see beauty of the city. Proceed to **Mount Titlis** (Engelberg) through the world's first revolving cable car. Enjoy the spectacular sight of the glacier's deep crevasses and

gigantic ice boulders from the **Rotair**, the revolving gondola lift that allows you an unrestricted 360-degree view of the magnificent landscape.

Later, sit back and enjoy a scenic coach ride over the Albis Pass and along the shores of lake Lucerne. Upon arrival, a short **Lucerne Orientation tour** will introduce you to Lucerne's main highlights including the Lion Monument, Chapel Bridge and the new Concert and



Congress hall. Dinner at the Indian restaurant / Hotel and Overnight stay in Hotel.

Meals: Breakfast, Dinner

Day 7: Zurich-Schaffausen (Rhine Falls)-Heidelberg (Heppenhime)



After breakfast in the hotel explore more of Switzerland through **Zurich Orientation tour**. In Zurich City tour you'll see, all the main attractions of this busy cultural and commercial centre, including the medieval old Town and elegant Bahnhofstrasse before climbing to the Zurichberg for some great views over the city. Just sit back in a comfortable coach as your knowledgeable tour manger points out all the

top sights, telling you this entire beautiful city.

Continue to travel along the picturesque Switzerland, an hour journey to Rhine falls in Schaffhausen. Rhine fall is the largest plain waterfall in Europe. Admire and capture photos of the powerful falls and summer, take a thrilling **boat ride** to get a closer look at them.

Also, experience the wooded **Black forest** on the way to Heidelberg. Stop at **Heidelberg castle** for a Quick Photoshop. Later on proceed for –In evening, hot Indian dinner will be served. Overnight stay at hotel in Heppenhiem Germany.

Meals: Breakfast, Dinner

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<u>Day 8: Heidelberg (Heppenheim)-Colonge-</u> Amsterdam

Today in the morning, after breakfast, proceed for **Cologne, Germany** which is fourth largest German city" Cologne. Here you will witness Cologne cathedral, the 4711 House, the Rathaus (historic city hall).



On arrival in Amsterdam, which is also known as the Venice of the north, there will be an **Amsterdam Orientation tour** which will showcase dam square and the Royal Palace, the beautiful Amsterdam Canal belt, the Anne Frank House, the old church, famous red light district as well as one or more of our city market streets. Later we enjoy the famous **canal boat ride** before you proceed for dinner. Overnight stay in Amsterdam.

Meals: Breakfast , Dinner

Day 9: Amsterdam via Brussels to Paris



Today in the morning, after breakfast we proceed towards Paris (France) via Brussels (Belgium)

You will start your **Brussels orientation tour** by driving along the magnificent Royal Residence, the Chinese Pavilion and St. Michael's cathedral towards the world famous Atomium. Later,

head towards Paris after capturing the memories of the beautiful Brussels city. Later we take a Boat Ride —river seine Cruise. Immerse yourself in romance, cruising under iconic bridges to see the architectural wonders and discover the daily life of this beautiful city from the water. Proceed for dinner and overnight stay in Paris.

Meals: Breakfast, Dinner

Day 10: Paris

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panoramic city tour

Today, after breakfast at the hotel, proceed to experience the of Paris with an English speaking tour guide. This tour will take you to most of the major Parisian loved sights of Paris with a visit to Louvere Museum and Glass Pyramid, Palace de la Concorde, Champs Elyees, Arc de Triomphe, Notre dame, Alexander Bridge, Invalides, Concords Square and much more.



After tour we precede for **Eiffel tower level III**. Observe the magic of Paris with breath- taking views from the 3rd Level of Eiffel tower. Later, proceed for Hot Indian dinner at the local Indian Restaurant.

After Dinner, you have an option to join optional **Lido Show with Illumination of Paris tour**. The lido has been a venue for the finest French Cabaret Show with the most famous name until 1964, overnight at hotel

Meals: Breakfast, Dinner

Day 11: Paris-India

After breakfast at hotel proceed to Airport for your flight back to India.

-----Tours ends with Sweet memories-----

INCLUSIONS:

- 1 Night's accommodation in Florence / Pisa
- ➤ 1 Night's accommodation in Rome
- 1 Night's accommodation in Venice
- 3 Night's accommodation in Switzerland
- ➤ 1 Night's accommodation in Heidelberg (Heppenheim) / Germany
- 1 Night's accommodation in Amsterdam
- 2 Night's accommodation in Paris
- > Rome guided city tour
- > Florence orientation tour
- > Fields of Miracle



- Venice walking tour with Murano demonstration
- ➤ Venice : Vaporette Ride
- Milan Orientation tour
- Interlaken orientation tour
- Lucerne Orientation tour
- ➤ Mount Titlis Tour with Rotain
- Zurich Orientation Tour
- > Rhine fall Tours with Boat ride in Schaffhausen
- ➤ Black Forest drive through
- > Cologne orientation tour
- Amsterdam canal Cruise
- > Amsterdam orientation tour
- Brussels orientation tour
- River Seine Cruise in Paris
- ➤ Eiffel tower Level III
- Paris Guided city tour
- Return Airport Transfers
- > All transfers by Deluxe Coach
- Economy Class airfare
- ➤ Insurance (up to 60 years of age)
- Breakfast and Dinner
- Coach tour, sightseeing as per the itinerary except for optional tours
- ➤ Services of a well-trained Smiling Trips Booking tour Manager
- All taxes

HOTELS			
City	Nights	Hotel	Category
Rome	1	Grand Duca D'estate or Similar	3 star
Florence / Pisa	1	Ibis or Similar	3 star
Venice	1	Centrale or Similar	3 star
Switzerland	3	Hotel Lowen or Similar	3 star
Heidelberg (Heppenheim)	1	Starkenburgerhof or Similar	3 star
Amsterdam	1	Ibis or Similar	3 star
Paris	2	Ibis or Similar	3 star



OPTIONAL TOUR COST		
	Adult	Child
Mount Jungfrau with Interlaken Orientation	12,999	6,999
Lido Show + illumination of Paris (return transfer own)	11,999	11,999
Illumination of Paris (return transfer own)	3,999	3,999

▲ **Dress Code For Lido Show**-Please wear an elegant, smart outfit. No athletic outfits, sneakers, shorts and flip flop are allowed. A full suit / evening dress is welcome.

DEPARTURE DATES - 2019		
April	24	
May	22 , 29	
June	5, 12, 19, 26	
July	17	
August	14	
October	2	
November	13	
December	18, 25	

FLIGHT DETAILS				
W5070	DEL	IKA	0300	0510
W5110	IKA	MXP	0700	0955
W5107	CDG	IKA	1155	1940
W5071	IKA	DEL	1945	0140(+1)

Note: The above flight details are tentative and can be changed to different timings of the same flight or changed to a different flight.

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Sector	Distance (KM)	Mode	Duration
Delhi – Milan		Flight	14 Hrs 25 Min
Milan – Pisa	278 Km	Coach	3 Hrs 06 Min
Pisa - Florence	86.7 Km	Coach	1 Hrs 32 Min
Florence – Rome	275 Km	Coach	3 Hrs 14 Min
Rome – Venice	526 Km	Coach	5 Hrs 18 Min
Venice – Milan	271 Km	Coach	3 Hrs 21 Min
Milan – Lungern	263 Km	Coach	3 Hrs 20 Min
Lungern - Lucerne	37 Km	Coach	33 Min
Lungern - Interlaken	31 Km	Coach	30 Min
Lungern – Zurich	87 Km	Coach	1 Hr 9 Min
Zurich – Rhine Falls	48 Km	Coach	42 Min
Rhine falls –	273 Km	Coach	2 Hrs 57 Min
Heidelberg			
Heidelberg –Cologne	252 Km	Coach	2 Hrs 30 Min
Cologne –	262 Km	Coach	2 Hrs 51 Min
Amsterdam			
Amsterdam –	202 Kim	Coach	2 Hrs 24 Min
Brussels			
Brussels – Paris	312 Km	Coach	3 Hrs 36 Min
Paris - Delhi			13 Hrs 05 Min

Note: Driving Directions are estimates and are variable. Duration is tentative and is subject to the prevailing conditions. Traffic / Roads / Tolls / Parking are variable.

Payment Policy

- Rs. 40,000 per person at the time of booking
- > Balance payment has to be done 21 days prior to departure
- ➤ In case of Departure less than 21 days. Full payment has to be given at the time of the booking
- Foreign currency will be paid to the hotel from your BTQ quota for which we will require a copy of your pan card.

Cancellation policy

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The following charges are to be applied at the time of cancellation

of holiday

- ➤ Booking date to 31 days prior to departure -25 % of the total holiday cost or a minimum of 30,000 (whichever is higher) per person.
- ➤ Between 30-21 days of departure-50% of the total holiday cost per person.
- ➤ Between 20-11 days before departure 75% of the total holiday cost per person
- ➤ Less than 10 days of departure 100% of the total holiday cost per person.
- ➤ Some part of the holiday is 100 % non refundable and in such case, the said will be applied to the reservation over and above of the said cancellation policy
- **Please note in case you want to cancel only one passenger out of two (or in proportion when more passengers are travelling). The second passenger will have to pay for single occupancy which will be calculated and given at the time of cancellation or will have to cancel both the passengers. It is not possible to cancel only one passenger out of two (or in proportion when more passengers are travelling)
- ** Please read the notes T&C below to get full clarity on the same.
- **** In case of Visa rejection, Smiling Trips Booking Pvt. Ltd. is not responsible under any circumstances. In addition, per person INR 9,999 will be charged from client if the visa is refused 30 days prior to departure. If the visa is refused within 30 days of the departure, normal cancellation policy will be applicable. The applicant has to submit all the visa documents with signed form within 3 working days of the booking as otherwise normal cancellation would apply.
- ** In case the client has booked add on services which has the change of itinerary and customization is involved, the holiday in that situation will be hundred percent non-refundable.

COST NOT INCLUDED

- Compulsory Tips to coach driver and Tour guide (Approx. Euro 3 per day)
- Any optional Tour
- Lunch
- Courier charges for any documentation delivery outside Delhi.

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Any increase in Airport taxes, Airfare, Fuel surcharge, calculated as on 10 November, 2018 YQ Tax: currently

- No portage included
- Any expense of personal nature such as laundry, wines, mineral water etc
- Any extension of the holiday before or after the dates specified
- Cost of Basic travel Quota equivalent to USD 10,000
- Meals other than mentioned above in the itinerary.
- ➤ Visa Fee of approx INR 6000 has to be paid directly by the passenger at the time of visa submission.

ALL ABOUT VISA





Visa Requirement

- ➤ Visa application (completed and signed by the holder of the passport submitted) do not use black pen in the visa forms.
- National passport valid at least 6 months beyond the date of return, with available pages for visa sticker and of "standard" quality (not damaged, torn, faded ,etc.)
- Copy of the valid visas (if any)
- > Your previous passport if available
- Clear photocopy of the first and last page of the passport
- ➤ 4 new passport sized photographs. Stapled or pinned photographs would not be accepted.
- A covering letter on a business letterhead from your employer / company stating your position and the length of your service and no objection certificate for the planned trip to Schengen Countries, mentioning the dates and the purpose of the trip.
- ➤ If an applicant is submitting the applications of his / her family, then all applications must have a copy of the covering letter.

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- Evidence of sufficient financial means and proof of accommodation in Schengen Countries (e.g. hotel confirmation, bookings of the entire stay, receipt of paid package tour). (Hotel booking voucher to be provided by Smiling Trips Booking)
- A copy of the confirmed return ticket to India or Confirmation of reservation (To be provided By Smiling Trips Booking).
- Visas for UK and USA to be obtained first in case the applicant visits any of these countries before Schengen Countries.
- Personal & Company's Income tax Returns for last 3 years
- Latest 6 months personal & Company's bank Statement. All the pages in the Bank Statement should be stamped and signed by Bank manager.
- ➤ If you have been refused a visa by an Embassy or High Commission in the last 2 Years. Refusal notice or a written explanation about reasons for trip and refusal is to be submitted.
- Overseas Medical Insurance policy (provided by Smiling Trips Booking).

Note: As from 2 November 2015, person requesting a Schengen visa will have to appear in person in order to provide biometric data (fingerprints and digital photography).

DOCUMENTS REQUIRMENT OF EACH CATEGORY

BUSINESS	Director : Memorandum of Article of Association
	Partnership : Copy of partnership deed
	Self employed : Supporting document which is the proof of your occupation
	Proprietor: Sales tax papers, letter from bank or shop establishment, Company registration, GST Registration
EMPLOYED	3 Months salary Slips
	Letter from employer confirming your employment with your designation in the company and mentioning that you have been sanctioned leave from the company for that particular period.
STUDENT	School ID Card , Noc From School
HONEYMOONERS	Wedding Card and engagement photos
	Marriage Certificate

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	No objection letter from both parents , stating their return back to home Country
RETIRED	Retirement Proof
	6 Months Pension slips

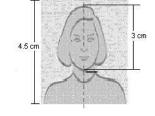
PHOTO SPECIFICATIONS

Please provide recent photographs (not more than 6 months old)

- Photo taken against a white background with contrasting cloths against the back ground.
- ➤ Full face, non smiling (without sunglasses, a hat/ cap or other head covering, unless you wears such items because of their religious belief or ethnic background).



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Understanding of visa without objection

We understand the following by your confirmation to Smiling Trips Booking for the above Holiday that

- You authorize Smiling Trips Booking to apply for a visa on your behalf to the Embassy and that the visa is issued based on your credibility and profile and not the profile of Smiling Trips Booking.
- ➤ You are supposed to submit complete documents to Smiling Trips Booking within 3 days of the confirmation of your holiday and in case of failure of the same, Smiling Trips Booking would apply normal cancellation policy in case of rejection of your visa.
- In case of rejection of the visa due to any clerical error, Smiling Trips Booking will not be responsible for the same.
- In case of rejection of the visa, Smiling Trips Booking will not be responsible under any circumstances or on any grounds for the rejection of the visa.
- ➤ We encourage every applicant to apply for visa directly to the concerned High Commission.
- In case of delay in processing of applicant or approval or rejection of the visa by the embassy or if the passenger has not received the documents from the embassy before the day of departure, Smiling Trips Booking will not be responsible for the same and no

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amendments to your tour will be done. We will try to make arrangements for you for which you will have to pay extra.

alternate

- ➤ We understand that you have read and accepted the below terms and conditions carefully before confirming your holiday with Smiling Trips Booking Pvt Ltd.
- In case the passenger applies them self for the visa, they have to apply from the Embassy of ITALY. In case the visa is issued other Embassy, the passenger will not be allowed to travel and no cancellation policy as applicable.

Notes (Terms & Conditions)

- Above itinerary is a suggested itinerary and not a confirmed one as it can be changed by our local transporter
- Orientation tour means driving around the city with possible stopovers.
- Visa documents should submitted 3 days after booking
- Some departures will have reverse itinerary
- Some tours are dependent on weather conditions, in case of bad weather, the tour might not be operated and no refund will be given in that situation.
- In case of delay due to any reasons such as traffic, weather, accidents, etc., the tour can be delayed or cancelled, in that tour manager will take the decision to amend the schedule accordingly.
- In case there is a delay in the flight from the scheduled time, the services to be provided on that day might be affected or not provided.
- ➤ All above rates and services are subject to availability and can be changed without prior notice.
- All transfers and sightseeing are on seat in coach basis.
- There may be certain surcharges applicable at the time of booking of the holiday package as of now, we are not holding any confirmed airline seats, hotels rooms.
- No discount will be given in case the price of Euro goes down or above.
- Above prices are on per person basis on Double occupancy or as specified as otherwise Except the peak periods of congresses, fairs, local festivals
- > Some departures might have join in groups where other groups might join in for the same, there might be a wait at the airport or railway/ bus station to pick them up.
- All the payments have to be done by clients in INR which is from the basic travel Quota of USD 10,000 per person. The company will buy foreign exchange on behalf of the passengers to pay to the vendors.
- Please make sure you follow the timings given by the driver and guide for all the services and transfers. In case you fail to follow the timings, the driver will leave for which no refund will be given.



- Hotels suggested in the itinerary can be changed and will be equivalent or more to the one given to you in terms of price as per the official rate sheet of the hotel.
- Above 60 year old insurance charges extra, please check the same with reservation.
- In case a passenger wants to pay for a part or total payment in Euro's the said can be done after checking exchange rate for us on the day of payment
- ➤ The tour will be operated with a minimum of 20 passengers as otherwise the departure will be cancelled and full amount will be refunded to the passenger after deducting the visa, insurance and other administrative charges.
- The flight details are mostly fixed but can be change as well with a alternate flight (mostly in case of date change).
- In case the passports or other important documents needs to be couriered, Smiling Trips Booking would do so on your behalf but would not take any responsibility in case of loss or damage of the documents.
- ➤ Please note the clients opting for extension of stay have to be applied for date change with the airline as our group departure dates are fixed. The date change is subject to availability of seat in group class which is subject to approval from the airline. We apply for the date change at the time of confirmation of the group but cannot confirm the same. In case, airline denies the return change. We will have to look at an alternate option for which any additional cost is to be paid by the client.
- The hotel will give the room double or twin as per the availability for which we have no control, the said is between the client and the hotel (bedding type availability
- ➤ We book the room in a certain room type. Any kind of upgrade or downgrade given to the client by the hotel is as a dispute between the hotel and client for which we have no control. Also, any kind of amenities or services not provided by the hotel will be a dispute between the hotel or airline and the client.
- > We book basic room in the hotel booked by us unless specified the room category.
- Not more than 3 passengers allowed in one room as per the European laws.
- Please note that the above holiday is a fixed holiday for which any alteration or changes are not possible and any request for changes are subject tom approval and availability.
- Please note that the above tour might require physical activity where by a lot walking is needed at theme parks and other tours. The tour might also require long hours of tours and arrival which can be very late or early in the morning. All clients are excepted to take full medical check up with a doctor's approval before taking the above holiday package. In case any client is facing any medical problem, it is highly advisable to consult the doctor before undertaking the above holiday. Also, Smiling Trips Booking takes no responsibility in case there is a medical illness during or after the tour because of any reason.
- Special assistance are subject to approval based on request

- > The above tour cost is calculated as per the current taxes, visa charges and other charges as per the current date. Ay change till the time of departure. Any additional cost of such nature will have to be taken care by the client.
- The passenger should check all the vouchers / visa /tickets / passport before travelling and advise the company if there is any error before travelling
- The above tour is operated in a coach, any technical problem in the coach will be addressed in the right way, but there can be a situation where immediate solution is not provided (such as non functioning of air conditioning / toilet etc.) under no situation, Smiling Trips Booking will not be responsible for such problems
- ➤ All the documents will be given to the passenger 3 days before departure.
- You will be travelling on a budgeted Group tour in coach and there can be delays and unexpected problems enroute for which Smiling Trips Booking takes no responsibility.
- Please note to take care of the visa processing and its time as we will not be responsible for any kind of delays or refusal of visa from the concerned consulate and the cancellation policy of the holiday will be applied.
- Any kind of disputes or refunds will not be verbally accepted. We will require the invoice, slips and requisite document with details to be able to process any refunds.
- Any kind of delays in flight such as fog or technical problem is not the responsibility of Smiling Trips booking and any kind of hotel cancellations and no shows will be the responsibility of the client
- Any disputes are subject to jurisdiction at the Delhi Court of law.
- ➤ Over and above the cancellation policy as mentioned above. .if there is any extra or additional cancellation policy of airline, cruise, hotels etc. the client will be responsible for the same and have to be paid by the client. There are also some tickets that are 100 percent non-refundable which is also to be taken care by the client.
- ➤ No dispute will be entertained in case of a visa rejection of the passenger under any circumstances and on any grounds.
- The visa is granted to a passenger based on his/her personal profile and not the profile and not the profile of Smiling Trips Booking pvt Ltd., hence any rejection will not be the responsibility of Smiling Trips Booking Pvt. Ltd.
- Standard breakfast menu bread, butter, jam, cereal, milk, egg, tea, coffee, fruits and juice(varied for different hotels)
- Standard dinner menu 1non veg dish, 2veg dishes, dal, rice, 2 indian salads, naan/breads, raita, 1 desert and unlimited tap water(varied for different hotels). Jain meal available on request
- ➤ We also understand that the client accepts the above terms and conditions before reconfirming the above holiday.



Definition Of Holiday Type

Customized holiday – This type of Holiday package lets a customer choose the date of travel, airline, accommodation type, sightseeing's, transfers type (seat in coach or private) subject to availability

Fixed Customized Holiday - This type of holiday package lets a customer upgrade on accommodation type, add sightseeing or upgrade transfer type. The date of travel and airline is fixed; some departures may allow minor date changes, subject to availability.

Fixed Group Holiday- This type of holiday package is a fixed group holiday where the flights, accommodation type, transfers, sightseeing are fixed with no changes allowed. In some packages there might be an option to upgrade on hotels or add optional sightseeing

No Date Holiday is a fixed group holiday or Fixed Customized holiday where a passenger can book holiday at discounted price with no fixed date of travel. The departure date for the holiday type booked will be offered by Smiling Trips Booking.